



## African Elephant Backstage



Guests are currently required to wear a mask during the African Elephant Backstage Encounter.

# Sensory Key



There are lots of things to see here. It might be bright or hurt my eyes in places where I see this. I can wear sunglasses or cover my eyes.



There are lots of things to hear here. It might be loud in places where I see this. I can wear headphones or cover my ears if it gets too loud.



When I see this there will be things I can taste here. I do not have to put anything in my mouth if I do not want to.



There might be a strong smell in places where I see this. I can hold my nose or cover my nose with something that smells good.



There are lots of things to touch here. There might be things that I feel uncomfortable touching when I see this. I do not have to touch anything that I do not want to.

# ZooTampa's Modified Operation Plan during a Pandemic.



- The park, shops, and restaurants are operating at limited capacity.
- Reservations/Pre-purchased tickets are not required, but are recommended and the only way to guarantee entry.
- Touchless transactions will be available and encouraged.
- Always maintain 6 feet distance between groups.
- Masks are NOT required to outdoor areas of the Zoo except to participate in Signature Encounters and Giraffe Meet and Greet.
- Masks are required at any indoor location on Safari Expedition.
- Handwashing and sanitation stations have been increased throughout the Zoo. Please wash hands frequently using soap and water for 20 seconds.
- Temperature checks are conducted at the entrance. Anyone with a temperature over 100.4F will not be permitted entry.
- If you are feeling sick, please return home and seek medical care.
- Rides are sanitized between use and are operating at limited capacity.
- Some attractions may be closed.



# Modified Operation Plan Signage

You will notice circle signs that say “Please stay 6 feet apart”, they signs are to help ZooTampa ensure we have lots of space between people.



# We are going to the African Elephant Backstage tour.



The tour leaves from the Signature Encounter meeting area near the front gate. We can get there by following the map and signs.

When we get to the front gate we need to find the Encounter meeting area. The meeting area is next to the Guest Services booth and is marked with a sign.



There might be a lot of noise around Manatee Circle, but we won't stay here long.



Before we can start the tour we need to be checked in. An employee will check our name off and we will sign some paperwork.



When everyone is here and checked in the guide will start the tour. While we wait we can put our face masks on. Face masks help keep the people and animals safe.





Our guide will lead us through a gate and to a tram like the one at the Safari ride. I might see interesting decorations when we go through the gate but I need to stay with the guide on the way to the tram.



When we are all on the tram our guide will start driving us to go see the Elephants. During the drive our guide will talk about what it's like to take care of the elephants here at the zoo. I will use my listening ears to listen to the guide while they talk and if I have any questions I will raise my hand and ask them after the guide has finished.



When we get near the elephants our guide will stop the tram and we will follow our photographer to a large gate just outside the elephant's building. An animal care staff member will meet us at the gate and will go over the rules and answer any questions. I will use my walking feet when I enter the elephants' area.



On the way to the gate I may see the safari tram ride drive by, so I should listen for directions from my guide in case I need to move out of the tram's way.



The Animal Care staff member will have us line up along the fence with our groups. There will be elephant shaped signs along the fence showing us where each group can stand. I will stay with my group and find an elephant shaped sign to stand by.



When everyone is lined up along the fence, the photographer will take our pictures. The photographer will tell me when I can take my mask off and when to put it back on.





Once everyone has had their photos taken, an animal care employee will meet us at the elephant habitat and do a training session with our elephant. If I have a question I will raise my hand and wait to be called on before I ask it.



Elephants are big, so we need to stay behind the fence. Only the animal care employees will go up to the elephant.





The elephants are free to walk around. If an elephant makes me nervous, I can always take a step back.





After the training session is finished we will walk back to the gate and exit. Our guide will walk us back to the tram and we can get back on for the ride back to the front of the park.



When we get to the front of the park we will follow the guide to the exit and continue our visit at ZooTampa at Lowry Park.





# THANK YOU

We thank our many like-minded partners for their support to produce materials to enhance the experience of guests at ZooTampa.



The Lowry Murphey Family Foundation, Inc.

